

Ventiv Billing

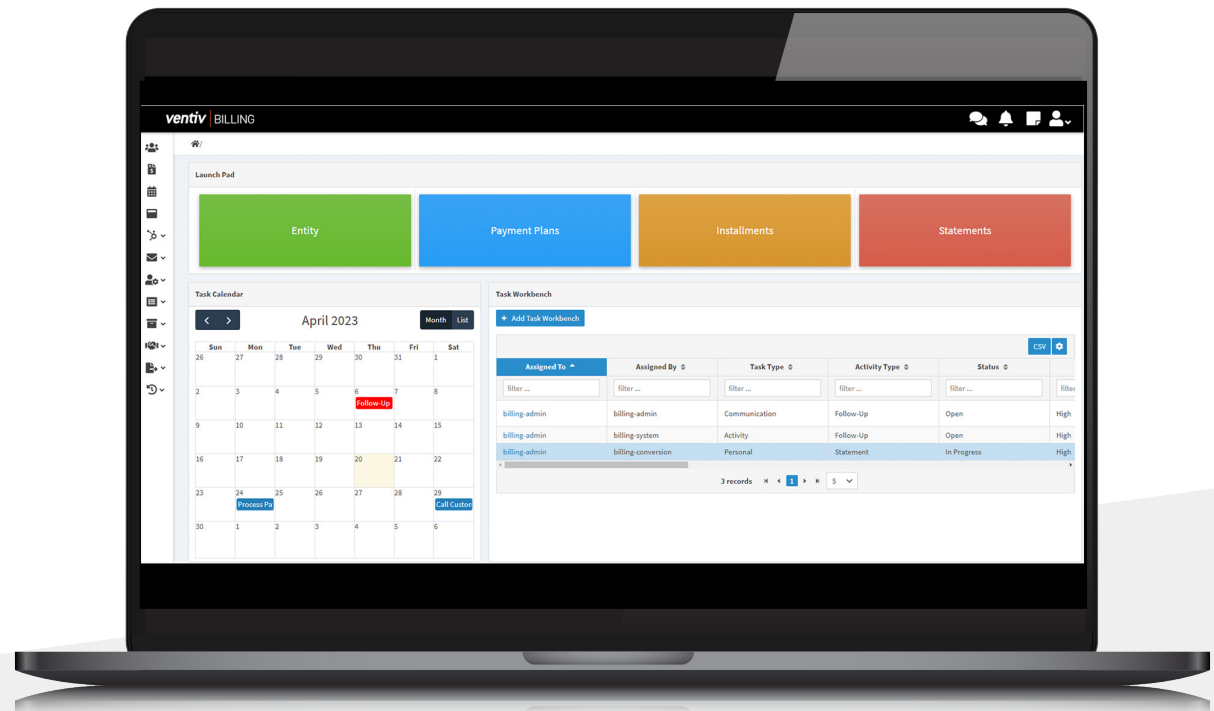
Enhance customer experience and improve efficiency with an automated billing solution

In a highly competitive market, billing is often neglected as a key differentiator. Billing is critical to maintaining a positive cash flow however, due to outdated legacy systems many organizations cannot meet customer expectations. Customers expect accurate

invoices, timely resolution of billing discrepancies, self-service capabilities, flexible installment plans, and the ability to make payments in the method of their choice, including emerging digital payment options.

KEY BENEFITS

- ▶ Enhance customer experience
- ▶ Reduce billing inquiries and call times
- ▶ Improve payment collection
- ▶ Decrease billing leakage
- ▶ Improve user productivity
- ▶ Quickly deploy new bill plans
- ▶ Increase revenue
- ▶ Seamless deployment & integration



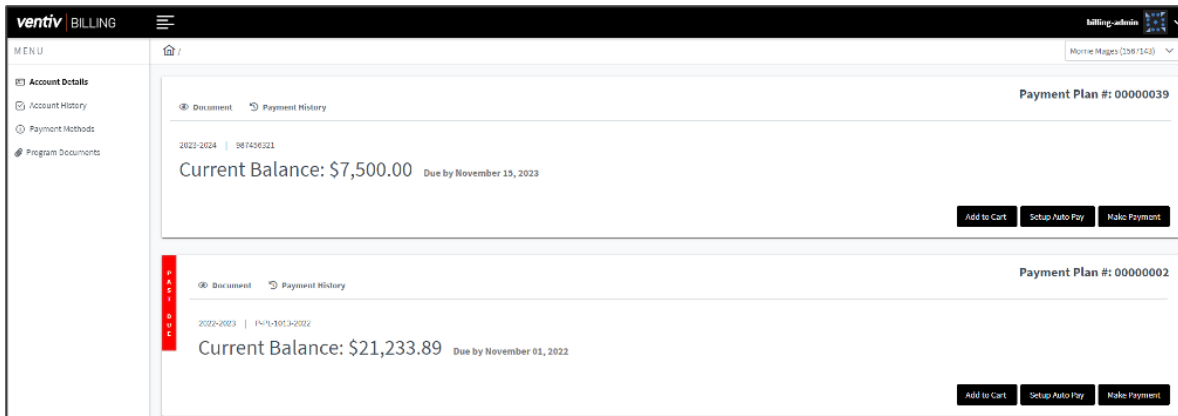
THE SOLUTION

Designed for configurability, processing ease, accessibility, and automation. Ventiv Billing delivers a feature-rich user-intuitive billing and cash management system, designed to drive efficiencies across the entire organization. Ventiv Billing helps billing teams support flexible payment methods, deliver excellent customer service, and scale easily to accommodate future growth

VENTIV ADVANTAGE

Ventiv Billing is designed by insurance experts for billing professionals. A growing customer base has found only Ventiv provides:

- ▶ Touchless billing
- ▶ Highly configurable solution
- ▶ Single solution for all billing requirements
- ▶ Insured/Agent Portal



PRODUCT HIGHLIGHTS

- ▶ Intuitive user experience
- ▶ Installment and invoicing automation
- ▶ Account & Policy level billing
- ▶ Self-service payment intake
- ▶ Extensive reporting and dashboards
- ▶ AR & AP Management
- ▶ Instant messaging center
- ▶ Late Payment Workflow
- ▶ Deductible and Commission Billing
- ▶ Self-service forms and letters

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